

VA Fact Sheet for Hospice Partners

Name of VAMC, address, main phone number, web site, [website URL for HPC services]:

Albany Stratton VA Medical Center

113 Holland AVE

Albany, NY 122088

518-626-5000

Name and contact for Regional (VISN) office:

Maureen Martin

Albany, NY 12208

518-626-7318

Maureen.martin@med.va.gov

Palliative care contact:

Nancy Nelson, RN Advanced Illness Coordinator

Nancy.Nelson3@va.gov

518-626-6090 office

518-343-9757 pager

518-626-6045 fax

Service area covered by VA:

UP State New York AREA

Brief description of palliative and hospice care program:

Community Living Center has hospice beds

Palliative care consult team

Palliative care outpatient clinic

Process for expedited enrollment and approval of VA-paid hospice services:

Nadine Glenning, BSN, RN 518-626-6003

Means Test within last 12 months

Seen by a primary care provider within last 12 months

Must be certified and followed by a VA provider

- **Name and contact information for approval of VA paid hospice:**

Nadine Glenning, BSN, RN 518-626-6003

- **Name and number for person who approves changes in hospice levels of care:**

Nadine Glenning, BSN, RN 518-626-6003

- Name and number to contact for Veteran admission to VA inpatient hospice unit:

Marlene Herrington, RN or Caitlin Baldwin, RN
518-626-6007 (office) or (518)-626-6097
518-935-5439 (mobile)
518-626-6019 (fax)

Death notification requirement:

Nadine Glenning, BSN, RN 518-626-6003

Business office contact for reimbursement and billing issues:

Veterans Service Center, 518-626-6722

Decedent Affairs Officer: Details Clerk

Valerie Cox, 518-626-6705

PTSD resource: name, title, phone number:

Charles Kennedy, 518-626-5375

Homeless coordinator: name, title, phone number:

Nick Pazienza, Healthcare Homeless Veterans Program Manager 518-626-5306/518-626-5150

Vet Center: location, name, title, phone number:

Albany Vet Center

Melody Karahula
17 Computer Drive West
Albany, NY 12205
518-626-5137

NYS Veterans Counselor

1-888-vetsnys (1-888-838-7697)

RESOURCES:

National Suicide prevention Lifeline: 1-800-273-TALK

National Cemetery information: www.cem.va.gov/

Death and Burial benefits www.cem.va.gov/bbene/benvba.asp

Military discharge information: www.vba.va.gov/vba/benefits/offices.asp

We Honor Veterans: www.wehonorveterans.org