

VA Fact Sheet for Hospice Partners

Name of VAMC, address, main phone number, web site, [website URL for HPC services]: Syracuse VA Medical Center 800 Irving Avenue Syracuse, NY 13210 315-425-4400 Name and contact for Regional (VISN) office: Maureen Martin, RN Albany VA
Palliative care contact and alternate: name, title, phone number; fax; email: Ruth Strodel, LMSW/no alternate After hours contact: none
Service area covered by VA: Broome, Cayuga, Chemung, Corning, Norwich, Binghamton, Cortland, Herkimer, Jefferson, Lewis, Madison, Oswego, Otsego, Potsdam, Tompkins, Wayne Counties
Brief description of palliative and hospice care program: (Hospice unit, palliative care consult team, palliative care outpatient clinics): 8 hospice beds on our CLC, PT Physician, PT NP and FT Social Worker
Process for expedited enrollment and approval of VA-paid hospice services: [Include the name and contact information and a brief description of the process]: Ruth Strodel, LMSW
<ul style="list-style-type: none">• Name and contact information for approval of VA paid hospice:• Ruth Strodel LMSW 315-425-3438
<ul style="list-style-type: none">• Name and number for person who approves changes in hospice levels of care:• Ruth Strodel LMSW
Death notification requirement: Ruth Strodel LMSW
Business office contact for reimbursement and billing issues: Ruth Strodel LMSW or Courtney Oliveto, Administrative Officer For Geriatrics and Extended Care-315-425-4400 ext 53772.
Decedent Affairs Officer: Terry Kavanaugh, Business Office 315-425-4400
PTSD resource: name, title, phone number: Shawne Steiger LCSW-R 315-425-4400 ext 53486
Homeless coordinator: name, title, phone number: Tamara Goodacre LMSW 315-425-4400 ext 51036
Vet Center: location, name, title, phone number: Syracuse Vet Center 109 Pine St. Syracuse, NY 315-478-7127
RESOURCES: National Suicide prevention Lifeline: 1-800-273-TALK National Cemetery information: www.cem.va.gov/

Death and Burial benefits www.cem.va.gov/bbene/benvba.asp

Military discharge information: www.vba.va.gov/vba/benefits/offices.asp

We Honor Veterans: www.wehonorveterans.org