

VA Fact Sheet for Hospice Partners

Name of VAMC, address, main phone number, web site, [website URL for HPC services]:

**VAWNYHCS
3495 BAILY AVE
BUFFALO, NY 14215
716-834-9200**

Name and contact for Regional (VISN) office:

**Maureen Martin
Albany, NY 12208
518-626-7318
Maureen.martin@med.va.gov**

Palliative care contact:

**Nancy Dux, LMSW Advanced Illness Coordinator
Nancy.dux@va.gov
716-862-8541 office
716-448-7939 pager
716-862-8655 fax**

Coverage for Nancy Dux when not on duty:

**Mary Miller
716-862-6308 office
716-862-8655 fax**

Service area covered by VA:

WNY AREA

Brief description of palliative and hospice care program:

**Community Living Center has hospice beds
Palliative care inpatient consult team
Palliative care outpatient clinic**

Process for expedited enrollment and approval of VA-paid hospice services:

Nancy Dux, LMSW 716-862-8541

**Means Test within last 12 months
Seen by a primary care provider within last 12 months
Must certified and followed by a VA provider**

- **Name and contact information for approval of VA paid hospice:**

Nancy Dux, LMSW 716-862-8541

- Name and number for person who approves changes in hospice levels of care:

Nancy Dux, LMSW 716-862-8541

- Name and number to contact for Veteran admission to VA inpatient hospice unit:

Nancy Dux, LMSW 716-862-8541

Death notification requirement:

Nancy Dux, LMSW 716-862-8541

Business office contact for reimbursement and billing issues:

Nancy Dux, LMSW 716-862-8541

Judy Jacob, Administrative Assistant

Decedent Affairs Officer:

Kasey Zielinski -862-6316

PTSD resource: name, title, phone number:

Dr. Lascu, Program Director

585-297-1219

Homeless coordinator: name, title, phone number:

Kristen Weese, Program Director 716-862-8885

Vet Center: location, name, title, phone number:

Paul Hearingan, PhD Team Leader

2372 Sweet Home Road, Suite #1

Amherst, NY 14228

716-862-7350

Contract Nursing home issues:

Peter Bisantz

716-862-6306

RESOURCES:

National Suicide prevention Lifeline: 1-800-273-TALK

National Cemetery information: www.cem.va.gov/

Death and Burial benefits www.cem.va.gov/bbene/benvba.asp

Military discharge information: www.vba.va.gov/vba/benefits/offices.asp

We Honor Veterans: www.wehonorveterans.org