

## VA Fact Sheet for Hospice Partners

<p>James J. Peters VAMC 130 Kingsbridge Road Bronx, NY 10468 (718)584-9000 <b>Website:</b> <a href="http://www.bronx.va.gov/services/pallcare.asp">http://www.bronx.va.gov/services/pallcare.asp</a></p> <p><b>Name and contact for Regional (VISN) office:</b> Carol Luhrs, MD VISN 3 Palliative Care Medical Director      Sandy Diaz, VISN 3 PC Program Specialist (718) 836-6600 x6702      (212) 686-7500, x6422 <a href="mailto:Carol.Luhrs@va.gov">Carol.Luhrs@va.gov</a>      <a href="mailto:Sandra.Diaz2@va.gov">Sandra.Diaz2@va.gov</a></p>
<p><b>Palliative care contact and alternate: name, title, phone number; fax; email:</b> Robyn Anderson-Malico, RN PC Coordinator      Phone: (718)584-9000 Ext:3433 or 3418 Pager: (877)691-4046 Email: <a href="mailto:Robyn.Anderson-Malico@va.gov">Robyn.Anderson-Malico@va.gov</a></p> <p><b>After hours contact:</b> Bronx VA Medical Center (718)584-9000 <b>In emergency only, contact: Robyn Anderson-Malico, RN PC Coordinator on Pager (877)691-4046</b></p>
<p><b>Service area covered by VA: New York:</b> Westchester County</p>
<p><b>Brief description of palliative and hospice care program: (Hospice unit, palliative care consult team, palliative care outpatient clinics):</b> The James J Peters provides comprehensive end of life care. Inpatient hospice services are available for Veterans who have a prognosis if 6 months or less and wish to pursue comfort based care. Outpatient clinic services and inpatient consultation services are available to any Veteran with a life-limiting illness. An interdisciplinary team of professionals provides expert management of physical, emotional, social and spiritual issues for eligible Veterans and their families.</p>
<p><b>Process for expedited enrollment and approval of VA-paid hospice services: [Include the name and contact information and a brief description of the process]:</b> Veterans who have been seen in the James J Peters VA within the past 3 months are eligible for VA paid home hospice services provided they meet hospice eligibility criteria. Veterans who have not been registered in the VA system may be eligible for VA paid hospice care but will need to have their eligibility verified. Please contact Robyn Anderson at 718-584-9000 ext 3433 for additional information.</p>
<ul style="list-style-type: none"> <li>• <b>Name and contact information for approval of VA paid hospice:</b></li> <li>• Robyn Anderson-Malico, RN PC Coordinator Phone: (718)584-9000 Ext:3433 or 3418</li> </ul>
<ul style="list-style-type: none"> <li>• <b>Name and number for person who approves changes in hospice levels of care:</b> NA</li> </ul>
<ul style="list-style-type: none"> <li>• <b>Name and number to contact for Veteran admission to VA inpatient hospice unit:</b></li> <li>• Robyn Anderson-Malico, RN PC Coordinator Phone: (718)584-9000 Ext:3433 or 3418</li> </ul>
<p><b>Death notification requirement:</b> Please notify PCCT Robyn Anderson-Malico, RN Ext: 3433 or 3418</p>
<p><b>Business office contact for reimbursement and billing issues:</b> 718-584-9000</p>
<p><b>Decedent Affairs Officer:</b> Eric Schoenfeld 718-584-9000 ext 4686</p>
<p><b>PTSD resource: name, title, phone number:</b> Psychiatry Service 718-584-9000 ext 5172</p>
<p><b>Homeless coordinator: name, title, phone number:</b> LaTonya Heyward, Program Manager at 718-584-9000 x5154,</p>
<p><b>Vet Center: location, name, title, phone number:</b> <b>Bronx Vet Center</b> 718-367-3500 Or 877-927-8387</p>
<p><b>RESOURCES:</b> National Suicide prevention Lifeline: 1-800-273-TALK National Cemetery information: <a href="http://www.cem.va.gov/">www.cem.va.gov/</a> Death and Burial benefits <a href="http://www.cem.va.gov/bbene/benvba.asp">www.cem.va.gov/bbene/benvba.asp</a> Military discharge information: <a href="http://www.vba.va.gov/vba/benefits/offices.asp">www.vba.va.gov/vba/benefits/offices.asp</a> <i>We Honor Veterans:</i> <a href="http://www.wehonorveterans.org">www.wehonorveterans.org</a></p>