

## VA Fact Sheet for Hospice Partners

**Name of VAMC, address, main phone number, web site, [website URL for HPC services]:**

New York Harbor Healthcare Systems	Brooklyn VAMC	St. Albans VAMC
423 E. 23 <sup>rd</sup> Street	800 Poly Place	179 <sup>-00</sup> Linden Blvd
New York, NY 10010	Brooklyn, NY 11209	Jamaica, NY 11434
(212)686-7500	(718)836-6600	(718)526-1000

**Website:** <http://www.nyharbor.va.gov/services/pallcare.asp>

**Name of Contact for Regional (VISN) office:**

Carol Luhrs, MD VISN 3 PC Medical Director (718) 836-6600 x6702 <a href="mailto:Carol.Luhrs@va.gov">Carol.Luhrs@va.gov</a>	Sandy Diaz, VISN 3 PC Program Specialist (212) 686-7500, x6422 or (718) 741-4110 <a href="mailto:Sandra.Diaz2@va.gov">Sandra.Diaz2@va.gov</a>
--	---

**Palliative care contact and alternate: name, title, phone number; fax; email:**

**Brooklyn Campus:**

Louisa Daratsos, PhD, LCSW, PC Social Worker (718)836-6600 ext:6366 Fax: 718-630-2822

[louisa.daratsos@va.gov](mailto:louisa.daratsos@va.gov)

Jennifer Dibiase, LCSW. Social Work Supervisor 718-836-6600 ext. 4548 Fax: 718-630-2950

[jennifer.dibiase@va.gov](mailto:jennifer.dibiase@va.gov)

**New York:**

Michael Fields, LCSW, Social Work Supervisor 212-686-7500 ext. 7544 Fax: 212 951-3391

[michael.fields@va.gov](mailto:michael.fields@va.gov)

**St. Albans Campus:**

Doris Quijano, LMSW Chief, Geriatrics & Extended Care 718-526-1000 ext. 2351/2 cell 516-606-2524

fax 718-298-8515 [doris.quijano@va.gov](mailto:doris.quijano@va.gov)

Winsome Dyer, LMSW Social Worker 718-526-1000 ext. 2353/2351/2 fax 718-298-8515

[winsome.dyer@va.gov](mailto:winsome.dyer@va.gov)

*\*If the person that you are contacting is not available, feel free to contact any of the other Points of Contact as we all work for the same Healthcare System\**

**After hours contact:** Alice Beal, MD 718-938-2469 or Susan Talbot, MD 917-572-2972

**Service area covered by VA:** The VA NY Harbor HCS has the following catchment area: New York, Kings County, Queens County, and Richmond County. We also provide services to Veterans that reside outside our catchment area in the following counties: Bronx and Nassau County and areas in NJ.

**Brief description of palliative and hospice care program: (Hospice unit, palliative care consult team, palliative care outpatient clinics):** The NY Harbor HCS has outpatient Palliative Care Clinics at the Brooklyn and New York Campuses (NY temporarily closed due to Storm Sandy in process of reopening). We also provide acute hospice care at the Brooklyn Campus. We have a 15 bed designated hospice unit at the St. Albans Community Living Center. We have a Palliative Care Consultation Team at each of our three major campuses (Brooklyn, New York and St. Albans). NYH Palliative Care teams typically are the managing providers for Veterans referred from the medical centers. Veterans who are referred from VA medical centers are generally able to continue to receive treatments from the VA without disruption of their hospice services. Please consult with the Palliative Care Teams for questions about individual Veterans.

**Process for expedited enrollment and approval of VA-paid hospice services: [Include the name and contact information and a brief description of the process]:**

For Application for Health Benefits – VA form 10-10EZ (download, complete and print):

<http://www.va.gov/healthbenefits/>

**For Military Discharge Papers (DD-214):** <http://www.archives.gov/veterans/>

For expedited enrollment, hospice partners and families can download and complete and provide the 10-10ez, military discharge papers (DD-214), current medical information and indicate that Veteran is terminally ill or imminently dying to any site's Eligibility and/or Hospice and Palliative Care Points of Contact.

Hospice Partners should contact Hospice and Palliative Care Points of Contact to discuss impending enrollment and what services are the Veteran and/or family in need of.

**Hospice and Palliative Care Points of Contact:**

Brooklyn – Louisa Daratsos, PhD., Social Worker 718-836-6600 ext. 6366

New York – Michael Fields, LCSW, Social Work Supervisor 212-686-7500 ext. 7544

St. Albans – Doris Quijano, LMSW, Chief, Geriatrics & Extended Care 718-526-1000 ext. 2351/2 Cell 516-606-2524

*\*If the person that you are contacting is not available, feel free to contact any of the other Points of Contact as we all work for the same Healthcare System\**

• **Name and contact information for approval of VA paid hospice:**

Doris Quijano, LMSW, Chief, Geriatrics & Extended Care 718-526-1000 ext. 2351/2 Cell 516-606-2524

Kala Prasannan, LCSW Social Work Supervisor 718-836-6600 ext. 4195

Joan Mary Ahern-Sammon, LCSW Asst. Chief, Community & Social Services 718-630-2829

• **Name and number for person who approves changes in hospice levels of care:**

Doris Quijano, LMSW, Chief, Geriatrics & Extended Care 718-526-1000 ext. 2351/2 Cell 516-606-2524

Kala Prasannan, LCSW Social Worker, SW Supervisor 718-836-6600 ext. 4195

Joan Mary Ahern-Sammon, LCSW Asst. Chief, Community & Social Services 718-630-2829

• **Name and number to contact for Veteran admission to VA inpatient hospice unit:**

**For acute hospice at Brooklyn Campus: Alice Beal, M.D. 718-836-6600 ext. 6702.**

For Nursing Home hospice **only** available at the St. Albans Campus:

Primary: Doris Quijano, LMSW 718-526-1000 ext. 2351/2 Cell 516-606-2524

Alternate: Christine Wright, LMSW 718-526-1000 ext. 2505/2351/2

**Death notification requirement:**

Brooklyn/St. Albans: Merelle Murph Tel: 718-630-3620

New York: Mark F. Drago Tel: 212-686-7500 ext. 3664

**Business office contact for reimbursement and billing issues:**

Doris Quijano, LMSW, Chief, Geriatrics & Extended Care 718-526-1000 ext. 2351/2 Cell 516-606-2524

Kala Prasannan, LCSW Social Work Supervisor 718-836-6600 ext. 4195

Joan Mary Ahern-Sammon, LCSW Asst. Chief, Community & Social Services 718-630-2829

**Decedent Affairs Officer:**

Brooklyn/St. Albans: Murelle Murphy Tel: 718-836-6600 ext. 3621

New York: Mark F. Drago Tel: 212-686-7500 ext. 3664

*For general information on survivors benefits:*

[http://www.va.gov/opa/persona/dependent\\_survivor.asp](http://www.va.gov/opa/persona/dependent_survivor.asp)

**PTSD resource: name, title, phone number:**

Brooklyn: Sarah Yarry, PhD. Psychologist 718-836-6600 ext. 4790

New York: Michelle Kehn, PhD. Psychologist 212-686-7500 ext. 3743

**Homeless coordinator: name, title, phone number:**

Karen Fuller, LCSW Homeless Program Coordinator 718-836-6600 ext. 4337/3411 or

[Karen.Fuller@va.gov](mailto:Karen.Fuller@va.gov)

**Vet Center: location, name, title, phone number:**

**For details on what services are provided by the Vet Centers:**

[http://www.vetcenter.va.gov/About\\_US.asp](http://www.vetcenter.va.gov/About_US.asp)

**Brooklyn Vet Center**

25 Chapel St. Suite 604

Brooklyn, NY 11201

Phone: 718-630-2830 Or 877-927-8387

Fax: 718-624-3323

**Harlem Vet Center (New York)**

2279 - 3rd Avenue, 2nd Floor

New York, NY 10035

Phone: 646-273-8139 Or 877-927-8387

Fax: 212-426-8273

**Manhattan Vet Center (New York)**

32 Broadway 2nd Floor - Suite 200

New York, NY 10004

Phone: 212-742-9591 Or 877-927-8387

Fax: 212-742-9593

**Queens Vet Center**

75-10B 91 Ave.

Woodhaven, NY 11421

Phone: 718-296-2871 Or 877-927-8387

Fax: 718-296-4660

**Staten Island Vet Center**

60 Bay Street

Staten Island, NY 10301

Phone: 718-816-4499 Or 877-927-8387

Fax: 718-816-6899

**RESOURCES:**

National Suicide prevention Lifeline: 1-800-273-TALK

National Cemetery information: [www.cem.va.gov/](http://www.cem.va.gov/)

Death and Burial benefits [www.cem.va.gov/bbene/benvba.asp](http://www.cem.va.gov/bbene/benvba.asp)

Military discharge information: [www.vba.va.gov/vba/benefits/offices.asp](http://www.vba.va.gov/vba/benefits/offices.asp)

*We Honor Veterans:* [www.wehonorveterans.org](http://www.wehonorveterans.org)